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Expanding Healthcare Company Targets Business Process Outsourcing
San Antonio-based Healthcare Services Company Adds Vice President of Strategic Services

November 14, 2011 (San Antonio) – Carenet Healthcare Services (www.callcarenet.com)

continues to strengthen its executive team’s unparalleled experience, with the addition of Stacie Stoner as vice president of Strategic Services.

Carenet operates in tandem with the nation’s leading healthcare organizations delivering performance-driven results with [solutions](#) that are improving today’s healthcare cost, access to care and quality issues.

Stoner, a 20–year veteran to the business process outsourcing (BPO) industry, will step into the newly created vice president position. With vast customer relationship management experience garnered from working with notable companies like American Express and West Corporation, she will lead the teams responsible for developing client relationships, help differentiate the company’s services through innovative solutions and execute operationally superior outsourced health management programs on behalf of her clients.

“We are practicing a different approach to healthcare; one that is focused on achieving results. A key to our company’s accelerated growth has been our strategy to expand our team with leaders who bring that performance mindset. Stacie’s past achievements as a leader in the BPO space makes her the best choice for this position and Carenet overall,” said John Erwin, president Carenet Healthcare Services.

Having helmed huge operations, most recently as program manager with American Express Global Partner Relationships, Stoner possesses an intimate knowledge of directing and developing the customer experience.

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She achieved many milestones with the financial services giant such as increasing program participation, retention and revenue streams and transforming her team from a state of reactive customer response to proactively identifying and implementing solutions, Stoner promises to bring the same transformations to the industry.

“Carenet’s trajectory is off the charts, and we need off the chart talent like Stacie to help lead our company to continued success. Her leadership of an already stellar team is something our competitors will envy and our clients will praise,” says Vikie Spulak, executive vice president of Carenet Healthcare Services. “As a company we continue to seek out, hire and retain the best people available. It is a commitment we share with everyone at Carenet, with our clients and is a primary factor in our success.”

About Carenet

Carenet delivers success for customers in the [Medicare and Medicaid markets](#), [Commercial Health Plans](#), [Employer Groups](#) and Plans, [the U.S. Military](#) and [Hospital systems](#). Solutions are designed to reduce cost and improve health outcomes addressing the needs of each market and include both Inbound and Outbound [Engagement for Compliance programs](#), [Care Management](#), [ER Diversion](#), [Navigation](#), [Decision Support](#), [Patient Advocacy](#), [Pharma Support](#), and complete member services support. All of which deliver outstanding value for clients and their members. For more information about [Carenet Healthcare Services](#), its [people](#), [successes](#) and [solutions](#), visit www.callcarenet.com.

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