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San Antonio Healthcare Company Now Serving Europe, Asia and Africa

Carenet Healthcare Services partners with US Military Tricare Eurasia Africa to offer a lifeline with a voice from home

November 2, 2011 (San Antonio) Carenet Healthcare Services (www.callcarenet.com), a performance-driven organization for the healthcare industry, launched services for the beneficiaries of the [U.S. Military](#) and their families stationed overseas.

Carenet's team of registered nurses are providing [medical assistance](#) and [physician appointment coordination](#) to nearly 300,000 Tricare members and 38 Military Treatment Facilities (MTF's) activated in countries in Europe, Asia and Africa. After a thorough assessment, the registered nurses coordinate care by directing beneficiaries to an appropriate level of emergency service or provide self-care treatment options. The full service solution includes appointment coordination with primary care physicians.

"We have a long relationship with the Department of Defense (DoD) and a tremendous respect for the job it does. Our goal as an organization is to offer these individuals and their families the best possible experience in their healthcare journey. Seeking medical advice in a surrounding that is familiar is stressful enough, we want to make those stationed overseas feel comfortable and provide them with the answers and support they need while away from home," said John Erwin, president of Carenet Healthcare Services.

Military personnel and their families stationed overseas have access to care 24 hours a day, 7 days a week through an advanced [communications system](#) designed to seamlessly deliver a superior experience. These servicemen and their dependents connect to the secure system designed to deliver medical advice and physician appointment coordination service across communications platforms in multiple countries while delivering an unsurpassed level of care.

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“Advancements in our core technology are always priority. We have an exceptionally talented team of IT professionals consistently updating our systems and developing the next generation of engagement and delivery platforms,” said Vikie Spulak, executive vice president of Carenet Healthcare Services. “As the backbone of our service model, the constant evolution of our technology allows us to deliver a member experience that sets Carenet apart in the industry.”

Carenet Healthcare Services has been recognized both locally and nationally for its rapid growth landing on the *Inc. 500/5000* list of “Fastest Growing Companies” for three years in a row as well as the *San Antonio Business Journal’s* list of “Top 50 Private Companies” for the last three years and recently landing on the *San Antonio Business Journal’s* “Fast Track” list.

About Carenet

Carenet delivers success for customers in the [Medicare and Medicaid markets](#), [Commercial Health Plans](#), [Employer Groups](#) and Plans, [the U.S. Military](#) and [Hospital systems](#). Solutions are designed to reduce cost and improve health outcomes addressing the needs of each market and include both Inbound and Outbound [Engagement for Compliance programs](#), [Care Management](#), [ER Diversion](#), [Navigation](#), [Decision Support](#), [Patient Advocacy](#), [Pharma Support](#), and complete member services support. All of which deliver outstanding value for clients and their members. For more information about [Carenet Healthcare Services](#), its [people](#), [successes](#) and [solutions](#), visit www.callcarenet.com.

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