

**Media Contact:**

Tanya Travers

[ttravers@callcarenet.com](mailto:ttravers@callcarenet.com)

Will Ellis

[wellis@callcarenter.com](mailto:wellis@callcarenter.com)

Phone: 210-595-2092

## **Carenet Healthcare Services Expands Senior Services Division**

*Nancy Erickson leads Carenet's Senior Market Division to complement the current customized solutions for a wide range of healthcare organizations*

**November 2010 (San Antonio)** – [Carenet Healthcare Services](#), a [solutions](#)-driven organization for [the healthcare industry](#), recently expanded its Senior Market Division. With this expansion, came the addition of Nancy Erickson as a director. Erickson joins Carenet's powerhouse [leadership team](#), to add to its combined experience of over 350 years.

Erickson brings a diverse and successful set of experiences, delivering expert counsel in clinical and business leadership roles for more than 30 years. Carenet Healthcare Services is calling on her industry knowledge to support members in the Medicare and Medicare Advantage markets ([www.callcarenet.com/markets-served/government-sponsored-programs.php](http://www.callcarenet.com/markets-served/government-sponsored-programs.php)).

She will help enhance the progressive solutions Carenet has already developed to measurably improve outcomes in compliance, quality, disease management, enrollment, member satisfaction and service, operations and network development.

“This is an exciting time in our business and Carenet is poised to support our world class clients by adding to an already dynamic team of leaders,” says John Erwin, president of [Carenet Healthcare Services](#). “Nancy is a vital part of our vision for the future of our company and our clients; her insight into healthcare and her ability to see ten steps ahead of the changes are astounding.”

Over the past 17 years, Erickson has focused her attention exclusively on the Medicare and Medicare Advantage market place. Her extended experience encompasses leadership roles in a variety of local and national healthcare organizations where she developed a knowledge base in health plan operations, credentialing and contract set up, disease management programs, health management / health education programs, quality improvement programs (Quality of Care, HEDIS, NCQA) and preventive health.

Carenet Healthcare Services ([www.callcarenet.com](http://www.callcarenet.com)) continues to grow and outpace its competitors in terms of solutions, people, and service. Recently listed on the prestigious [Inc. 500](#) list of America's fastest growing companies for two consecutive years, the addition of Erickson reinforces the commitment of continued growth.

Carenet's current solutions include expert 24/7 [Nurse Advice Line / Triage](#), [Care Management](#), [Care Navigation](#), [Patient Advocacy](#), [Pharma Support](#), expert member services, Star Improvement programs and other solutions that impact quality and deliver outstanding value for health plan clients and their members. For more information about Carenet Healthcare Services, it's [people](#), [successes](#) or [solutions](#), visit us at [www.callcarenet.com](http://www.callcarenet.com).

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### **About Carenet**

*[Carenet Healthcare Services](#) delivers measurable value through our cost-effective and efficient [solutions](#), which provide personalized [member support](#) and [medical assistance](#) exclusively to America's leading healthcare organizations. We help [our clients](#) build and strengthen their vital relationships with their members/patients. Founded in 1988 and headquartered in San Antonio, Texas, Carenet supports 10 million members nationwide. Learn more about our customized solutions at [www.callcarenet.com](http://www.callcarenet.com) or call 1-855-509-9000.*