

Reporting Analyst

Over two decades of experience have elevated CareNet to being the premier provider of care management services by delivering unrivaled flexibility in serving its members/patients.

CareNet has a singular focus. Deliver creative and progressive healthcare solutions that allow every patient to achieve better health. CareNet continually strives to help client's impact their outcomes by providing consistent, professional and passionate care resulting in an extraordinary track record of high value and progressive solutions. CareNet is a reliable, objective and coordinated resource for our clients and their members, in making informed health decisions.

Our vision to be a leader in the healthcare contact center vertical market and rapid growth has created a need to fill the position of **Reporting Analyst**.

Summary: The **Reporting Analyst** is responsible for developing and maintaining reports that will support internal CareNet clients and external CareNet clients reporting requirements. Additionally any technical activities associated with meeting client expectations, coordinating and communicating across disciplines and departments with a focus on integrating quality improvement and operations.

Essential Duties and Responsibilities include the following. Other duties may be assigned.

- Develop reports for both internal and external requirements.
- Perform requirements gathering.
- Participate in requirement/implementation meetings with clients (internal and external) to understand the business requirements.
- Participate in 24/7 on-call support.
- Responsible for Database maintenance
- Monitor and maintain databases to ensure optimal performance.
- Create backup and maintenance plans.
- Create Tables, Views, Stored Procedures, Queries, and Users
- Perform Data Modeling
- Import/Export data using SSIS
- Build Reports using Crystal Reports XI and/or SSRS
- Participate in development projects.
- Provide end-user, hardware and software support.
- Establish and maintain a reports delivery platform to enable users to access reports. This would include interactive reports for real-time data as well as batch-style reports.
- Acts as a resource to the Quality Management committee in obtaining required data.

Education/Experience: Bachelor's degree in IS or CS from a four-year college or university with 2+ years of experience; or three to five years related experience and/or training; or equivalent combination of education and experience. Experience preferred in the areas of accountability for 24/7 call center technologies, reporting, remote workforce, web application architectures and services, and network architectures and services.

Technical skills: Word Processing, Spreadsheets, E-mail, database software, and Internet software. Prefer broad knowledge of a variety of technology platforms, tools and languages including: Crystal Reports, Microsoft server systems (e.g. 2003 Server, IIS, Sharepoint), .NET, SQL Server 2005, SQL Server Integration Services (SSIS), XML, SQL Server Reporting Services (SSRS), TCP/IP, VPNs, WAN architectures, etc., DBA experience with SQL Server 2005 and Application Development using C# is a plus.

Certifications: none

Benefits: CareNet offers a competitive salary and comprehensive benefits package to include a matching 401(k) contribution. If you have a "can-do" attitude and looking for a rare opportunity to join an aggressively growing company where you will establish yourself long term, please email your resume at [please apply online]

For more information about CareNet and other employment opportunities, please apply online or send your resumes to itjobs@callcarenet.com.

****Candidates responding to this posting must currently possess the eligibility to work in the United States****